

Regional Management Conclave
Orchestrating Business Transformation in Age of Digital Innovation
20th January 2023 : Victor Menezes Convention Centre, IIT Bombay

CONCLAVE AGENDA

0930 hrs - 1100 hrs

Inaugural Session

Orchestrating Business Transformation in Age of Digital Innovation

Enterprises no longer view digital as the destination, but as a critical business capability. Now, digital innovation is at the heart of every organization, orchestrating a successful tech-forward transformation from within. The conclave will allow to learn about and discuss how digital innovation is driving business transformation with innovative products and services, better ways of working and winning the hearts of customers. The summit will focus on next gen technologies, their impact on customer experience, business models and the challenges it brings along for the digital economy on the whole.

Lighting of Lamp (Electronic Lamp)

Welcome by

Rajesh Sharma

President, Bombay Management Association

Introduction of Session

Rekha Sethi

Director General, All India Management Association

Address by

Shrinivas V Dempo

President, All India Management Association &
Chairman, Dempo Group of Companies

Address by

Keshav R Murugesh

Group CEO - WNS Global Services &
Past Chairman – NASSCOM

Introduction of Keynote Speaker

Dr Sam Pitroda by

R K Shyamasundar

INAE Distinguished Professor
Department of Computer Science and Engineering
Indian Institute of Technology, Bombay

Keynote Address

(Virtual Address)

Sam Pitroda

Internationally Respected Telecom Inventor
Entrepreneur, Development Thinker and Policy Maker

Concluding Remarks

M D Agrawal

Conference Mentor & Past President, Bombay Management Association

President AIMA to present certificates of AIMA Digital Innovation and Transformation for Enterprises Programme

1100 hrs - 1115 hrs

Networking Tea

1115 hrs - 1140 hrs
Plenary Session 1

Leveraging platform economy for business transformation

The rise of the platform economy has introduced a provoking reorganization of a wide variety of markets, work arrangements, and ultimately value creation and all with a click of a button. Industry leaders in the platform economy are reinventing their core business around data and digital. What will the future of business strategy look like? Get latest insights & vision from business leaders.

Session Chair

M D Agrawal
Conference Mentor &
Past President, Bombay Management Association

Invited Speakers

Yogesh Palrecha
Founder and CEO
Inferix Inc.

Invited Speaker

Archana Sinha
Customer Experience Lead for Home Business, Reliance Jio

Binu Mathew
Head, FTTx/Wireline Performance and Service Experience, Reliance JIO

Interaction with Audience

1140 hrs - 1250 hrs
Plenary Session 2

New digital models for transforming & enhancing customer experience

Organizations are faced with unforeseeable challenges today that require them to change their approach to customer experience to accelerate business value and gain a competitive advantage. Join us to discover the future digital progression of CX and how businesses are capitalizing on digital transformation to derive operational efficiencies through customer interactions.

Keynote Speaker

Manish Gupta (Virtual address)
Director
Google Research India

Speaker

Rajendra Sonar
Professor of Information Systems/Technology,
Shailesh J Mehta School of Management,
Indian Institute of Technology, Bombay

Sponsored

Kiran Solanki
Cloud Pre-sales
Hitachi Systems India

Session Chair

Sanjay Agrawal
CTO and Head Presales
Hitachi Vantara India and SAARC
Chair SNIA (Storage Networking Industry Association)

Interaction with Audience

1250 hrs - 1400 hrs

Plenary Session 3

Next generation business technologies and their impact: 5G / blockchain/ Metaverse

As we're heading towards a more immersive digital world, it is poised to transform the next-level user experience in the near future, driven by the next-gen business technologies like 5G, Metaverse, Blockchain, etc. How are businesses harnessing this new wave of innovation to achieve strategic objectives like growing revenues and how will it impact mainstream consumption?

Speakers

Ganesh Natarajan

Chairman, 5F World

P Balaji

Chief Regulatory and Corporate Affairs Officer, Vodafone Idea Ltd

Vishal Gondal

Founder and CEO, GOQi

Session Chair

R K Shyamasundar

INAE Distinguished Professor, Department of Computer Science and Engineering
Indian Institute of Technology, Bombay

Interaction with Audience

Invited Speaker

Siva Rama Krishna

Director Sales
LA Technologies Private Limited

1400 hrs - 1445 hrs

Lunch

1445 hrs - 1610hrs

Plenary Session 4

Disruption in the financial sector / banking, financial services and insurance

The financial sector landscape is witnessing far-reaching changes in the backdrop of rapid innovation, disruption and evolution of new business models. It is transforming banking, insurance, lending and payments, thus redefining the way in which businesses and consumers carry out routine transactions. Hear from the industry's leading players about the challenges and opportunities in a complete digital economy.

Keynote Speaker

Nitin Chugh

Deputy Managing Director and Head of Digital Banking and Transformation
State Bank of India

Panelist

Harish Prabhu

Fintech Investor, Digital Banking, Cooperative Banking Payments Domain Specialist

Navin Gupta (Virtual)

Managing Director, South Asia and MENA Region, Ripple

Session Chair

Mahendra Joshi

Vice President, Systems Audit, ReBIT

Speaker

M D Agrawal

Conference Mentor & Past President, Bombay Management Association

Speaker

Vivek Kant

Assistant Professor
Human Factors and Sociotechnical Systems Studios,
IDC School of Design
Indian Institute of Technology Bombay

Interaction with Audience

**1610 hrs - 1655 hrs
Plenary session 5**

Policy challenges & regulatory framework for data privacy and cybersecurity for secured business

India's technology industry grew 15.5% during the pandemic. By 2024, 40% of large enterprises will expand the use of AI across all business-critical functions like marketing, legal, HR, procurement, and supply chain logistics. The breakneck speed at which the digital economy is being adopted in India brings challenges, particularly in data privacy and cyber security. In the absence of comprehensive laws, what are the policy issues faced by secured businesses in India and how is the Indian regulatory system evolving to deal with such challenges?

Speaker

Shishir K Jha

Professor and Ex-Head
Ashank Desai Centre for Policy Studies
IIT Bombay

Session Chair

R K Shyamasundar

INAE Distinguished Professor
Department of Computer Science and Engineering
Indian Institute of Technology, Bombay

Sponsored

Jatin Sinha

Digital Transformation Head
Schbang

Temujin Mansukhani

Sr. BDM-Digital Transformation
Schbang

Interaction with Audience

**1655 hrs - 1720 hrs
Valedictory Session**

Machine Learning for Business Transformation

Learn how Machine Learning is helping to enable Business Transformation through advanced automation capabilities. Machine Learning can be incorporated in multiple sectors including retail, healthcare, IoT, agriculture, finance, real estate, talents analytics, construction, energy, and e-commerce, and bring a total transformation in business operations.

Speaker

Shailesh V Haribhakti

Chairman, Shailesh Haribhakti & Associates, Chartered Accountants

Interaction with Audience

Vote of Thanks

Kiran Yadav

Vice President, Bombay Management Association

1720 hrs

Conclave Concludes